

P a t r o l - I T

Next Generation

Security Operations and Guard Tour Solution

# Evolve or Be Extinct

Based in Hackensack, New Jersey, Patrol-IT is the global developer of field workforce management solutions. With more than fifteen years of experience, Patrol-IT develops cost-effective empowering solutions that help connect operations to the field in an intuitive and technologically robust way.

The security industry is evolving, moving away from old school physical systems and paper reporting, adopting new techniques, and attracting a younger more technologically sophisticated workforce. Not to mention clients are demanding more accountability.

<http://www.patrol-it.com>



## *The Patrol-IT Solution for the Security and Investigations Industry*

The Patrol-IT Guard Tour and Security Operations Management solution is the latest and more technologically advanced solution designed for Security Operations teams of all sizes. A completely customizable integrated web-based and mobile solution, it offers better real-time communications, scheduling, reporting, and guard activity monitoring. It will help improve managerial oversight, client and workforce communications, and reduce liability. Plus, end all the administrative paperwork with a more efficient electronic information capture and process.

As more guard firms convert from physical systems to electronic systems, finding the right fit for clients is important - but there are other drivers for adoption. Reasons for conversion include:

- **Client demands.** Clients exposed to web-based systems will want the same level of delivery, more technologically sophisticated firms will require them, and everyone demands more accountability from firm owners to client managers.
- **Guard Workforce Shifts.** Newer and younger security guards are attached to smartphones and mobile devices. Next generation guard firm owners will want to be more technologically adept. Technophobes will not survive the wave of change overcoming the industry as a whole.
- **Safety and Protection.** The real-time functionality and advanced safety features provide enhanced protection to guards in the field - particularly unarmed guards and lone worker situations.
- **Insurance and Liability.** Reducing liability with detailed reports and providing additional protective measures can reduce the probability of various legal issues and provide additional insurance to the firm against actions taken on the part of the client or employee/contractor.
- **Administrative Cost:** Spending hours collating info on paper or Excel is a “margin-detractor”, making sense of data and tracking outcomes is essential to efficiency and better service, and “do more with less” is a mantra among firms desiring to retain and increase profitability.

### *Technology:*

The Patrol-IT solution is a newer, more technologically sophisticated, and yet very intuitive web-based and mobile Security Operations Management and Guard Tour Solution. Patrol-IT is one of the first solutions to be offered as both a bundled solution (phone, service and application) and a downloadable application which includes the “Command Center HQ Operations Console” - a detailed, comprehensive console for monitoring and maintaining field oversight. Compatible across a variety of devices and platforms, it also offers the latest technology: GPS, RFID, Near Field Communication (NFC), Virtual Geo-fencing, QR Code capture, and Bluetooth Enabled iBeacon (eliminating the need to \*touch\* knobs/stickers). The technology enables full and complete capture of any type of guard tour including mixed tours (facility/vehicle). All at a competitive cost.

### *Benefits:*

- Easy acquisition and deployment
- Compatible across different devices and platforms (Android, iOS, Windows)
- Customizable and configurable - fitting to any client and guard tour scenario
- Feature/function rich with a competitive cost
- Integration with Business Systems (WinTeam, Valiant, Microsoft systems)



## Key Features:

1. Bundled solution or downloadable mobile application – both with Operations Console
2. Technology: GPS, RFID, NFC, Virtual Geo-fencing, QR Code Capture, iBeacon
3. Scheduled Report Delivery
4. Guard Alerts and Notifications
5. Real-Time Two Way Communication
6. Core Modules:
  - CRM/Guard Scheduling: Scheduling, Certification Tracking, Route Assignment, Roll Call and Absentee Scheduling.
  - Incident Management: Incident Capture, Reporting, Video/Picture Capture, Incident Alert/Notification
  - Vehicle Management: Guard/Car Assignment, Vehicle Assessment, Route Execution/Tracking
  - Safety/Security: Offline Auto Sync, Panic 911 Button, First Responder Call, Video/Picture Capture, Flashlight, Alerts
  - Reporting: DAR's, General Reports, Forms, Surveys, Guided Tour, Operations Alerts/Notifications, Client Report Capture
  - Client Portal



## Why Patrol-IT

Patrol-IT offers an intuitive interface enabling guards to quickly access and use the necessary features. It can be deployed across the organization's guard workforce or acquired and deployed specifically to meet a client contract requirement.

**Don't be left behind. Contact us to learn more, request a demo, and set up your free trial today.**

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**PATROLIT**

*In The Right Place, At The Right Time*

